



Please help us prevent the spread of COVID-19.

At Kumsheen, the health and safety of our guests, staff, and community has always been our main priority, so this year is no different. We are taking our operations during the COVID-19 pandemic very seriously.

To ensure the lowest possible risk of transmission of the virus, we are implementing new health protocols in accordance with Public Health Authorities including the BC Centre for Disease Control, Work Safe BC, and our Provincial Health Officer and Minister.

We are regularly monitoring updates, and adjusting our operations to ensure the highest level of health and safety measures possible at a given time.

To reduce the risk of virus transmission, here is what you can expect from us:

- Strict and frequent cleaning and disinfection measures of surfaces and touchpoints
 - Including continued disinfecting of all wetsuits, rain gear and life jackets
- Ensuring physical distancing measures on the resort and on the river.
- Personal Protective Equipment and daily health checks for all staff.
- Overall reduced capacities and rotation between reserved accommodation units and rafting equipment to ensure maximum time between uses whenever possible.
- Temporary closure of some facilities on site currently including: the hot-tub, the Gazebo Bar, retail store, cornhole, tetherball, and playground.
 - Some facilities including the disc golf course, horseshoe pits, volleyball courts, and basketball hoop will still be open, but our equipment has been removed. If you would like to use them, please bring your own discs/balls and obey posted signage regarding facility use.
- New check-in procedures to limit contact and ensure physical distancing.
- A 100-per-cent, all-in focus on client and staff safety, on the river and on COVID-19 policies.

To ensure the success of these measures, we rely on the full cooperation of our valued guests. Here is what we are asking of you:

- Do not visit the Resort or come rafting if:
 - You feel ill
 - You have been exposed to someone who is ill
 - You have been outside the country within 14 days of visiting
- Practice physical distancing at all times if possible (think +2m)
- Frequently wash and sanitize your hands
- Bring and carry with you a non-medical mask and your personal hand-sanitizer. Be sure to have a bag or container to store your mask. Face masks are required on our transport to and from rafting trips, and for most rafters who parties are 4 people or less
- Book a trip with your immediate family or those who are in your bubble
- Store your personal belongings in your vehicle if you are not using the resort's campgrounds or accommodations